



# International Organisations In The Digital Age

CSAIO 2016



- EUMETSAT background information
- Digital world at EUMETSAT
- Issues
- Open points

# EUMETSAT Background Information

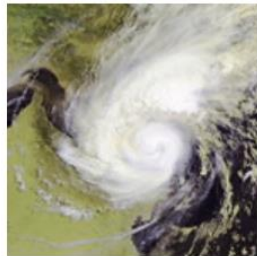
- Intergovernmental organisation in Darmstadt, Germany
- Operating meteorological satellites
- Scientific/technical focus
- Staff: ~330, Contractors: ~400
- **Staff Association Committee**
  - 6 (7 from 2017) members
  - 20% work time, no fulltime SAC position
- SAC represents staff only



OPERATING  
SATELLITES



DEVELOPING  
SATELLITES



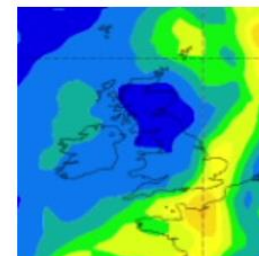
MONITORING  
WEATHER



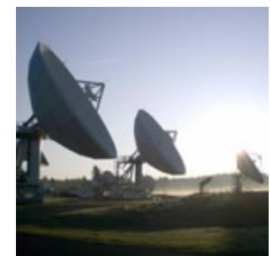
MONITORING  
CLIMATE



MONITORING  
OCEANS



ATMOSPHERIC  
COMPOSITION



DISTRIBUTING DATA

- Company provided iPhone
- Remote access from any (private) PC, tablet, smart phone
  - Email only
- Remote access from EUMETSAT owned notebooks
  - Email
  - SAP
  - Document management system
  - Requirement management system
  - Intranet
  - Technical Equipment

- Desktop, notebook and iPhone
- ID card for canteen payment, physical access control, time registration, printing/scanning
- Digital signatures (not qualified) for internal documents
- Digital invoices are accepted
- Various technical processes are complete digital
- Via an online portal:
  - Procurement of services and contractors
  - Recruitment

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## **No more out-of-office? Staff at German car giant Daimler to have incoming emails automatically deleted during time off to guarantee peaceful holidays**

- Daimler has guaranteed its 100,000 staff members a blissed-out break
- They can now choose to have new emails deleted while they are away

- Unwritten rules and (management) expectations
- Email reply outside working hours and during vacation
- No written agreement to answer emails/phone outside business hours except for shift personnel
- Permanent reachability/availability increases stress level
- German national labour law not applicable
- European data protection legislation not applicable
- Teleworking Policy
  - Senior Management approval required for teleworking
  - Only in exceptional cases such as sickness(!) or unexpected need for childcare at home

- Email / phone usage outside working hours not governed
- Change Management to introduce technical solutions
- Teleworking Policy does not address staff needs
- Internal data protection regulation different than EU
- Information Security Incidents procedures to protect organisation and staff



- Adaptation of the new EU general data protection regulation
- Easier access to teleworking to reduce commuting and ease accommodation situation
- Separation of SAC documents from the document management system
- Formal recognition of 20% working time for SAC
- Better protection of personal data
- Best practises exchange with IOs located in Germany